

# DAWLEY MEDICAL PRACTICE

Dr. H.J.S. Bufton  
Dr. J Davies  
Dr R. Pitchika  
Dr N Murphy

King Street  
Dawley  
Telford  
Shropshire  
TF4 2AA

18<sup>th</sup> December 2019

Dear Patients

## **Re: Announcement regarding some changes at Dawley Medical Practice**

This is to confirm that the practice is forming an immediate alliance, and is planning a merger with Loomer Medical in April 2020. This will result in two new GPs helping the practice immediately, and further staff helping from April.

Loomer Medical are a group of GPs from practices in Staffordshire, and they have resources (including GPs) that they are willing to share with Dawley. They also have numerous processes and support functions that we will be able to share with them, which will help us become even more efficient in our administration areas. This will mean that we can continue to provide our local community GP practice service to our patients.

### **Background:**

As you may know, there have been several changes of clinical staff and sickness in recent years. This has led to increased workload and pressure on the remaining GPs: both for seeing patients in appointments, and in dealing with the back office administration work needed to ensure patient care (management of prescriptions, reviewing laboratory results, reviewing clinical letters and information received etc).

Much of this pressure has been alleviated by Dr Davies returning after his sickness, in the appointment of a Pharmacist, and the appointment of a further Advanced Nurse Practitioner, both of whom can see patients for a whole range of clinical issues. The practice has also conducted reviews of our management of various processes in order to improve these, so that they are as more efficient with regards to GP time. The practice has, however, had to use a wide variety of locums to ensure that sufficient appointments are offered, and are aware that this is far from ideal as it does not provide consistent care for patients. The practice has been unable to recruit GPs despite several attempts, and is fully aware that this is a local and national issue for general practice, which is why the practice is very excited to be announcing these changes to ensure the continuation of good patient care at Dawley.

Finally, the practice is very sad to announce that Dr Pitchika has now decided that due to family commitments, that she is going to leave at the end of March. The practice would like to wish her all the best going forward, and thank her for her time at Dawley.

**Immediate Questions:**

We understand that you may have some immediate questions as follows:

**Question 1: Will there be any change in the appointment system?**

Answer: There will not be any changes to the appointment system at this time

**Question 2: What will change for patients?**

Answer: Nothing much will change immediately other than the practice having some new GPs who will here consistently from the New Year, and so should improve continuity of care.. These GPs will be:

Dr Jack Aw (m)  
GMC 4532095

Dr Hrishikesh Pathak (m)  
GMC 6053119

**Question 3: What happens to the staff?**

Answer: All staff will stay as employees of Dawley Medical Practice, and will continue to work at Dawley.

**Question 4: What will happen to Dawley Medical Practice - will it change name?**

Dawley Medical Practice will remain as a practice.

**Other questions:**

Please let staff in the practice know if you have any other questions.

We will continue to update you on progress in the forthcoming months

Dr Bufton, Dr Murphy, Dr Davies, Dr Pitchika