

Dawley Medical Matters Newsletter – Autumn 2026



Staff News

Welcome to Dr Alex Trevaskis who has joined the practice as a GP. He will be doing six sessions a week working Tuesday, Wednesday and Friday.

Watch this space for more exciting news about additions to our clinical team!

1380!



That's how many flu injections were given at this year's mass vaccination event on 4th October, absolutely smashing last year's total. 290 patients also had a Covid jab.

Members of the Patient Forum manned the usual cake stall which raised £710 – more than double the amount raised in 2025. The Patient Forum will use the money to buy patient equipment and furniture not covered by the NHS.

If you couldn't get to the clinic, it is still possible to book an injection by contacting reception. Experts say autumn is the best time to get vaccinated before the flu season kicks in.

Bike Rack

Good news for cyclists visiting the surgery or the pharmacy next door!

A cycle rack is being installed soon near the practice entrance – thanks to the practice's Patient Forum.

The group run a cake stall on flu vaccination day, and the bike rack will be paid for with the money they have raised over the years.

You may have noticed the new handrail by the pharmacy – this has been fitted thanks to the work of the Patient Forum who raised the issue of the slope from the car park. At a recent meeting they highlighted the problem it is causing for some patients. This was then raised with the practice's landlords as a health and safety matter and the handrail installed.

Service Updates



Coming soon new tweaks to the practice's phone system!

If you need to cancel an appointment, you will be able to do it 24/7 once the new cancellation line is up and running.

Rather than hang on the phone it is possible to request a call back from the appointments team and get SMS updates as to where you are in the queue. The option will soon be available as a link on the practice website.

Booked a telephone consultation but missed your call back? There's a new text message service which will give advice on what to do next.

What is a Clinical Pharmacist?

Ever been asked to book an appointment with one of the practice's clinical pharmacy team but are not sure what they do? Read on to find out more!

Clinical Pharmacists were introduced into general practice in 2015 and there are now nearly 8,000 working in surgeries across the UK. Their primary role is to support the management of cardiovascular conditions (including high blood pressure, high cholesterol and heart failure).

Clinical Pharmacists are experts in medication, and it takes nearly 7 years to qualify to work in general practice. That's 4 years doing an undergraduate degree in pharmacy, followed by a pre-registration year. Then another 18 months on the general practice pathway with an exam at the end of it! Only then can a clinical pharmacist work in general practice and prescribe medication in their own right.

Part of the role in general practice is providing help and advice about medication to other clinicians including the practice's GPs. Clinical Pharmacists also carry out medication reviews with patients and during an appointment will discuss any concerns or side effects they may be experiencing. Where necessary the clinical pharmacist can adjust or change medication. Four of Dawley's pharmacy team are independent prescribers, and one is in training at the moment.

Health Problem?

Why not use the online form to get in touch. It can be found on the practice website

www.dawleymedicalpractice.co.uk/appointments

or via the NHS App.

You can also upload images of the problem although there is warning NOT to upload any photos of intimate areas.

If the clinician needs more information, they will contact you to discuss the next steps. Not to worry if you can't use the online service, you can still contact the surgery over the phone or by calling into reception

98%

That's how many patients said they would recommend Dawley Medical Practice in a recent Friends & Family survey.

Thank you to everyone who took the trouble to complete the feedback form.



Why not follow Dawley Medical Practice on Facebook? Find out about any closures or general health information at Dawley Medical Practice Webb House.

Helping you help us!



Got an appointment coming up but not sure where to start?

Remember it is your health and it's OK to ask if you don't understand what's being said during a consultation.

October is health literacy month which aims to help patients have a better understanding of their health and care.

There are no silly questions when it comes to your body, and you should never feel embarrassed if you are not sure what something means. It is always okay to ask for something to be explained. If your clinician uses words you don't know, please ask 'what does that mean in simple terms?'

If you have a lot of symptoms, a good tip is making a list of them before your appointment.

This can help your clinician focus on the problem.

Not sure if you can remember everything that's said? Use your phone or a notebook to jot down the important details. Or maybe bring a trusted friend or family member who can help listen and take notes for you.

Please remember though it's one appointment – one problem!