

Ear Syringing (Irrigation) for Patients of Dawley Medical Practice from April 2026

Dawley Medical Practice **no longer** carries out ear irrigation on site.

Please see Important Information below:

If earwax is causing you a problem, you will need to see a practice nurse at Dawley . The nurse will check your ears to see if treatment is suitable for you. They may refer you for NHS ear irrigation. This will be at Charlton Medical Practice (MP) in Oakengates.

What you need to do

Follow these steps if you think earwax is affecting your hearing:

- Book an appointment with a practice nurse at Dawley Medical Practice.
- The nurse will check your ears and decide whether ear irrigation is suitable.
- If you are suitable for treatment the nurse will tell you how to make an appointment at Charlton MP.

Who can be referred to Charlton MP?

If you meet one of these conditions :

- You wear hearing aids.
- You have a known hearing impairment.
- You need wax removed before an audiology appointment. You will need a letter from audiology to say this.
- You have been referred by a hospital audiology department.

The nurse at Dawley will give you the phone number for Charlton MP. You will need to call Charlton to book your ear irrigation appointment.

Charlton MP will agree a date and time for you to attend their clinic.

How the treatment works

If the ear wax has compacted, this means the ear wax has Built up, Become tightly packed or Hardened.

The Dawley nurse may ask you to use olive oil or another wax-softening solution in your ear(s) . You may need to use a solution for a number of days. You must do this before you make an appointment at Charlton MP. You can buy ear wax loosening solutions from a local pharmacy.

What is Ear irrigation?

This is where a controlled flow of warm water and gentle water pressure flushes the earwax out of your ear.

Where can I go if I cannot have Ear Irrigation?

Some pharmacies and opticians offer **Microsuction ear wax removal**. This is where a small suction device sucks out the earwax. There is no water flushing. You will need to check if there is a charge for this service.