

Dawley Medical Matters

Newsletter – Summer 2026



Staff News

It's been a busy few weeks with several staff changes.

Lindy our in-house physiotherapist said her goodbyes in June and is currently travelling round Europe. A replacement physio has been appointed and has just started. The pharmacy team also has a new member - Ajay joined the practice at the beginning of July. There have also been some additions to the reception team, and they are settling in well. After three years at Dawley Medical, Dr Bevis left at the end of May, and we wish her well in her new practice in rural Shropshire. Dr Bevis's departure has left big shoes to fill but watch this space for some exciting news about additions to our GP team.

An announcement is expected in September!

Parking Problems!



A reminder - the car parking spaces (including the disabled slots) nearest the practice entrance are for the use of patients and pharmacy customers only.

Patients trying to access the car park are regularly being blocked by drivers stopping to pick up children from Telford Langley School. There have been several near misses and unfortunately surgery staff trying to sort the problem out have been verbally abused.

Access is also needed all day in case an ambulance is called.

1 in 8

That's how many women will develop breast cancer in their lifetime. It is the most diagnosed cancer in women and 85% have no family history of the disease.

Routine screening by mammogram is offered to women between 50 – 70 and early detection leads to a 99% survival rate over 5 years. If you are 71 or over, you can request a routine mammogram by calling the screening office on 01743 261080.

Remember – contact the surgery if you spot any unusual changes in your breasts.

The countdown's on!

With just days to go before the kids finish school, Great Dawley Town Council are getting ready for the summer break!

They are putting on a FREE Summer Holiday Activities programme for children and their families.

So far, on offer are a baking session and making edible hanging baskets with more activities due to be released over the next few weeks.

Get the children booked in by logging on to

<https://loom.ly/WsyXGxl>

Bank Holiday

A reminder that the practice will be closed for Summer Bank Holiday on Monday 31st August 2026.

The surgery shuts at 6.30pm on Friday 28th August 2026 and re-opens on Tuesday 1st September 2026 at 8.00am



Don't forget if you are going on holiday this summer to make sure you have enough medication to last while you are away.

Prescriptions can be ordered via the NHS App, via the practice website

www.dawleymedicalpractice.co.uk

or by emailing

stw.dawley.prescriptions@nhs.net

It is also possible to order by phone between 9am – 5pm.

Call 01952 630500 and choose option 2. If you do need to put in for your medication early (because you are going away) don't forget to mention this when ordering! If you don't there is a risk the GP may refuse to sign the script until it is due!

Please note

If it is more than six months since you ordered a particular medication, you will be asked to book a medication review with a member of the practice's pharmacy team.

WaitLess



Need help for urgent care but not sure where's going to be quickest? Try the WaitLess App. It's an NHS tool designed to help patients find the fastest route to treatment and avoid long queues at busy A&E departments. The App combines real-time waiting times, the number of patients in the queue and the driving time to local Urgent Treatment Centres and Minor Injury Units. The service is available in Shropshire, Telford & Wrekin.

The WaitLess App is free to download from the App Store and Google Play. Simply search for 'WaitLess'

Note!

The App only displays waiting times for adults (16+). For anyone under 16 or for life-threatening emergencies, patients must contact 999 or NHS 111

96 %

That's how many patients in June 2026 said they would recommend Dawley Medical Practice.

Thank you to everyone who took the time and trouble to complete a Friends and Family form. Your feedback is always welcome.

Jess's Rule



Established in September 2025, it is also known as 'three strikes and we rethink'. Jess's Rule asks GP teams to 'look again' if a patient's condition is still not resolved after three consultations. Clinicians are expected to 'reflect, review and rethink'. This may mean a face-to-face appointment (if previous consultations were remote) as well as discussing cases with colleagues or escalating care. Three years before Jess's rule came in, Dawley Medical introduced its own policy. Any patient who has seen the same clinician three times without a diagnosis or resolution will be offered a GP appointment. If no appointments are available, staff must speak to the duty doctor. Advice from the practice's GPs is that a pair of 'fresh eyes' can often help get to the bottom of a tricky diagnosis.

However, it is always the patient's right to choose who they see. Some patients prefer a particular clinician, while for others, it is more important to be seen as soon as possible.

The practice will always do its best to accommodate patient requests. However, requesting a particular clinician may mean a longer wait to be seen.